


NFC FAQ

No.	Question	Answer
1.	Why do I need NFC card?	NFC card is used to authorise user and unlock charger. If authorization is turned off user does not need to use NFC card. NFC cards and tags need to be added separately via application. Go to <i>Settings</i> → Click on: <i>Add new card</i> . After naming a new card and tag user has to touch NFC card and tag to the side of the EV charger.
2.	How to add/remove NFC cards/tags?	NOTE: NFC cards and tags have different codes this is why it needs to be added separately. 
3.	Are the NFC cards/tags included in the package?	We provide 1 NFC tag and 1 NFC card with the charger, also there will be possibility to buy cards separately. Yes, but NFC card needs to meet the following requirements:
4.	Can I use my own NFC card?	<ul style="list-style-type: none">• ISO 14443 A• UID max size 10 bytes• 13.56MHz
5.	How many NFC cards can be paired with TeltoCharge?	TeltoCharge can store ~100 NFC cards inside its memory. If a charger is connected to any cloud management server, the number depends on the server.